

Multi-Messenger Inbound Automated Attendant-Flowchart

You may offer callers from 1 to 10 choices. Below are examples of Inbound Applications:

CHURCH Example:

Call begins with a Greeting such as:

“Welcome to Oakdale Community Church. Please select 1 of these 10 choices, or if you know the voice mail box number of the person you wish to reach, you may enter it now.”

1	2	3	4	5	6	7	8	9	0
Church Information	Upcoming Events	Youth Group	Senior Citizens	Prayer Concerns	Missions Projects	Women’s Group	Deacon’s Meetings	Staff Voice Mail	Office Voice Mail

BUSINESS Example:

Call begins with a Greeting such as:

“Thank you for calling Community Mortgage Services. Please select 1 of these 6 choices, or if you know the voice mail box number of the person you wish to reach, you may enter it now.”

1	2	3	4	9	0			
Current Mortgage Rates	Debt Consolidation Services	Refinancing and Current Rates	To Speak With A Loan Analyst	To search for someone’s Voice Mail Box	To speak to an Operator (or leave a message)	And...	Voice Mail Box numbers may be from 1 to 5 digits.	You may have up to 10,000 Voice Mail Boxes.
						So On....		

Callers may transfer to other telephone numbers if you have “3-way calling” or “Centrex” telephone service. If busy or no answer, voice mail is activated. If you have a pager, you can be notified that you have a message.